



“We aren’t doing anything extraordinary, we are simply successful because we are doing quite normal things in an extraordinary manner”



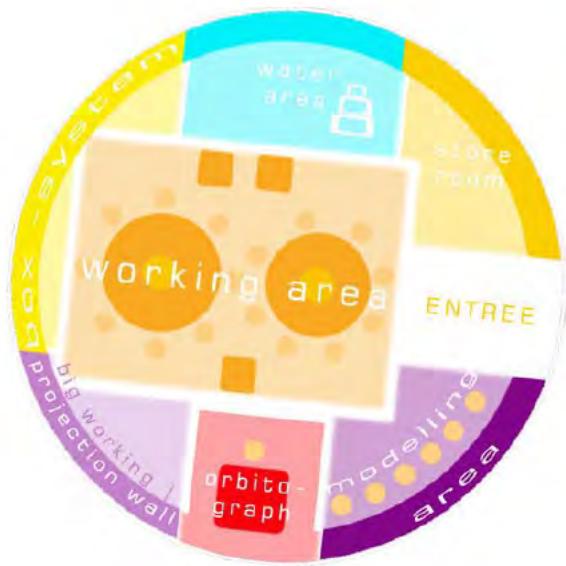


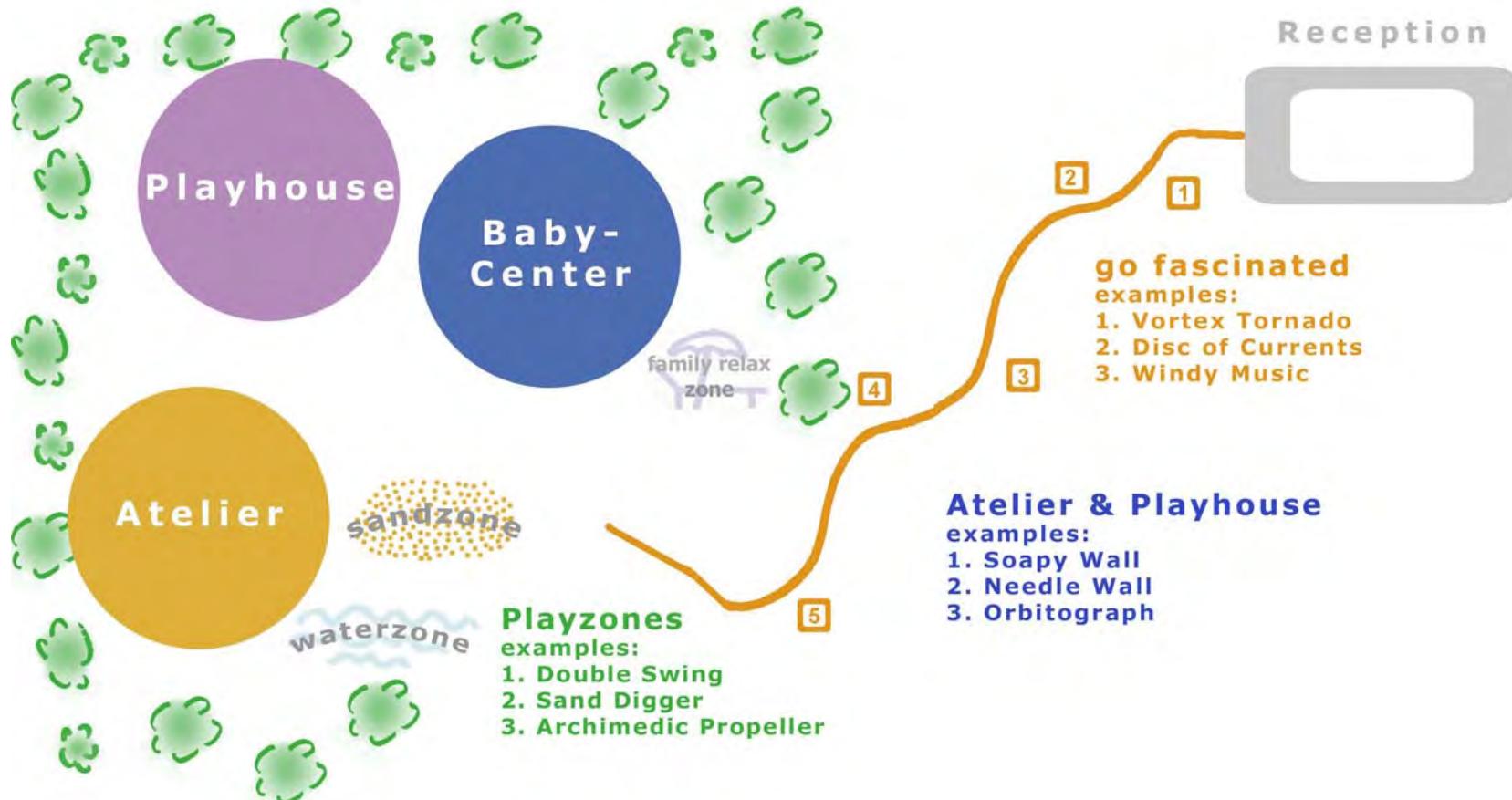
Management

To achieve high value service for families we need a thorough understanding and awareness concerning children and their social environment.

1. basic information about new pedagogical knowledge
2. appreciation of the different roles and expectations of kids and families
3. understanding special kids needs
4. cross cultural issues concerning kids
5. organizational issues (program, services,...)
6. effective behavior with kids
7. successful communication with young guests and parents
8. safety for kids

We should prepare a pool of local qualified staff. Then form an experienced caring team, to run the Family Oasis with a hands on attitude, co-ordinate and organise all family services. To achieve the consistency in the set standards there is the necessity of an imbedded quality control system.





go fascinated
examples:
1. Vortex Tornado
2. Disc of Currents
3. Windy Music

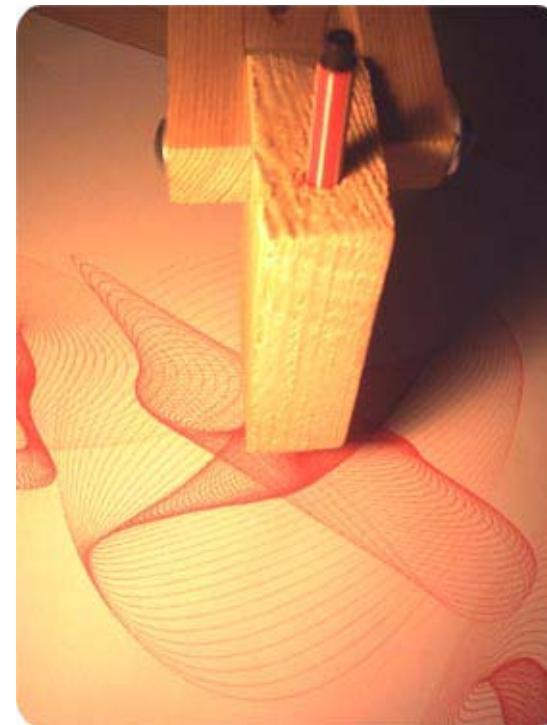
Atelier & Playhouse
examples:
1. Soapy Wall
2. Needle Wall
3. Orbitograph



Playzones



Playzones



Atelier &
Playhouse



Atelier &
Playhouse

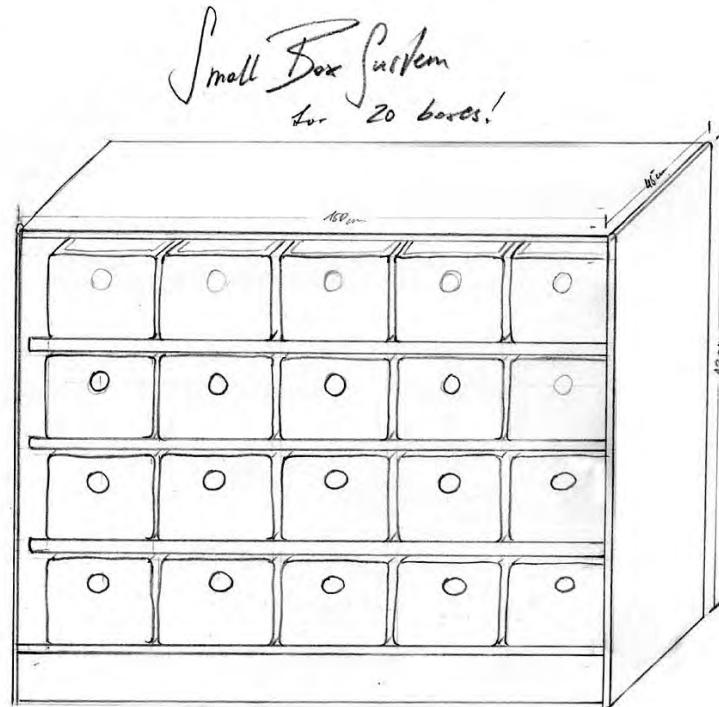
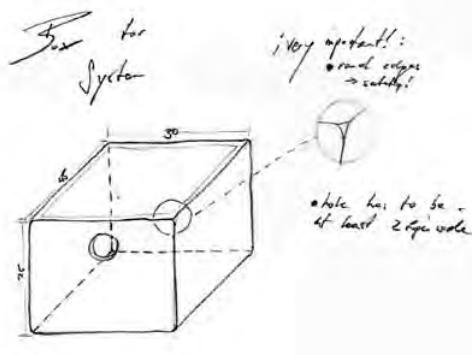


Atelier & Playhouse



go fascinated











**excursion:
family snorkeling safari**

**family action
equipment**

sea world discovery kit
waterproof fun camera
collectors bag

**processing
sheets**

registration sheets in ci
liability waiver
settlement sheets

**information
process**

guest information
process
licensed diving center
handling process





- Holidays with children can be a real joy. You finally have the time to do things as a family, to laugh and to play together. Now and then parents need time to enjoy their own holiday activities.
- They might, for example, want to spend the day diving or mountain climbing, or they might want to visit a historical site or cultural event - things the kids are just too young for or wouldn't appreciate.
- As an innovative hospitality establishment the resort will meet the stringent requirements of a family orientated hotel.
- The family accommodations are ready, willing and able to meet the special needs families have. Seven days a week, for example, trained personnel supervise children's activities. Outdoors, there are safety-approved playgrounds set at the beach, wading pools, and a full program of activities for children. Indoors, the hotel is also fully equipped for young guests.

Everything children and parents need is provided, from a playroom full of toys and games to special dishes and cutlery, kids' menus and no-smoking areas in the dining room.

Of course there's always a pediatrician in the area, and we also provide a baby monitoring system, as well as a service station where parents can, for example, change the nappies, warm bottles or just pump up the pram tires.



voll
aufregend!





creativity
souveniers

lounge
well being

experience
memories, knowledge

construction
flexible zone

Atelier

in-door
activity

in-house
activity|event

excursion



nordic boat
giant bubbles
bubble art

t-shirt -
printing
marbling

sea life
pedalo
fun-diving in
the pool
pool party

experiments
with water

snorkeling
safari
dolphin house



building kites
papyrus boat

paper maché
(cat, chalice,...)
papyrus
(namenskartuschen)

kiting
paper flying
objects

origami

visit a papyrus
production



sand-glass

sand flacons
sand pictures

beach games

sand sculptures
(sphinx,...)

sand pendulum
sand tracks
discovery

family desert
trip

bibliothek, dvd, infotainment,...





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